

*American Resorts International's Holiday Network, Ltd.*  
*Two Transam Plaza Suite 300*  
*Oakbrook Terrace Illinois 60181*  
*(866) 625-6388*

December 4, 2009

Dear ARI's Holiday Network Member:

I would like to wish you all a Happy Holidays and thank you for allowing us to serve you in the year ahead. You are the reason we work so hard trying to find ways to serve you better. You are the reason we continue to maintain the highest ratings from Interval International. As your Managing Agent, we are here to make sure that the program you purchased is working well and will be around for years to come. We are committed to preserving the value of your program and maximizing the exchangeability of your home resorts.

We are excited to tell you that we have added a few new programs that add value and protect your interests as a vacation owner. Now, for the first time ever, you have access to beautiful condominiums located downtown in the heart of Chicago. Take a few nights in the big city, or even a whole week. Or, maybe you have family that would like to stay downtown while they are here visiting.

We also now offer one of the most comprehensive travel insurance programs on the market. Rest easy knowing if for some reason you cannot go on vacation, you may be compensated. It can even reimburse you for any maintenance fees that you have paid. Contact us for more details.

Every effort is made to control expenses and to keep maintenance fees reasonable. You will see a slight reduction in your fees this year. Remember, the maintenance fees that are collected maintain your home resorts and all of the services that are associated with your membership; from the down pillows and comforters in your room, to the staff that assists you with your exchange services. For your convenience, you will find the annual budget that will help you understand how your maintenance fees are being applied on our website [www.resortintervals.com](http://www.resortintervals.com). We also offer the option to have your monthly fees paid automatically with our "Surepay" program. To enroll, simply complete the form on the back of this letter and return it to us.

You can also help reduce operating costs by assisting us in communicating with you electronically. E-mail us at [memberservices@resortintervals.com](mailto:memberservices@resortintervals.com) or visit us online at [www.resortintervals.com](http://www.resortintervals.com). Every bit helps to keep us all a little "greener".

And once again thank you! We look forward to getting you off on your next vacation!



Alain Carr  
Director Members' Services

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## **SURE PAY AUTHORIZATION**

NAME \_\_\_\_\_

ACCOUNT # \_\_\_\_\_

Phone # \_\_\_\_\_ EMAIL ADDRESS \_\_\_\_\_

If you wish to take advantage of our automated **SURE PAY** and pay your Maintenance Fees by credit card or debit card, please complete Section A. If you wish to pay by automatic debit to your checking account, complete Section B.

### **Section A Credit Card or Debit Card Authorization**

**Circle** Card to be used

VISA

MASTERCARD

DISCOVER CARD

AMERICAN EXPRESS

Account Number \_\_\_\_\_ Expiration Date \_\_\_\_\_

### **Section B Checking Account Authorization**

Bank Name \_\_\_\_\_

Branch Location City & State \_\_\_\_\_

Bank Routing Number (9Digits) \_ \_ \_ \_ \_

Checking Account Number \_\_\_\_\_

(Please attach a copy of a voided check)

Authorization Signature \_\_\_\_\_

Please return this form to:  
Sonnenschein Financial Services, Inc  
Two TransAm Plaza Dr Suite 300  
Oakbrook Terrace, IL 60181  
630-396-2790 (Fax) 630-396-2810